

LAREDO CONNECT PUBLIC CUSTOMER PORTAL QUICK START GUIDE

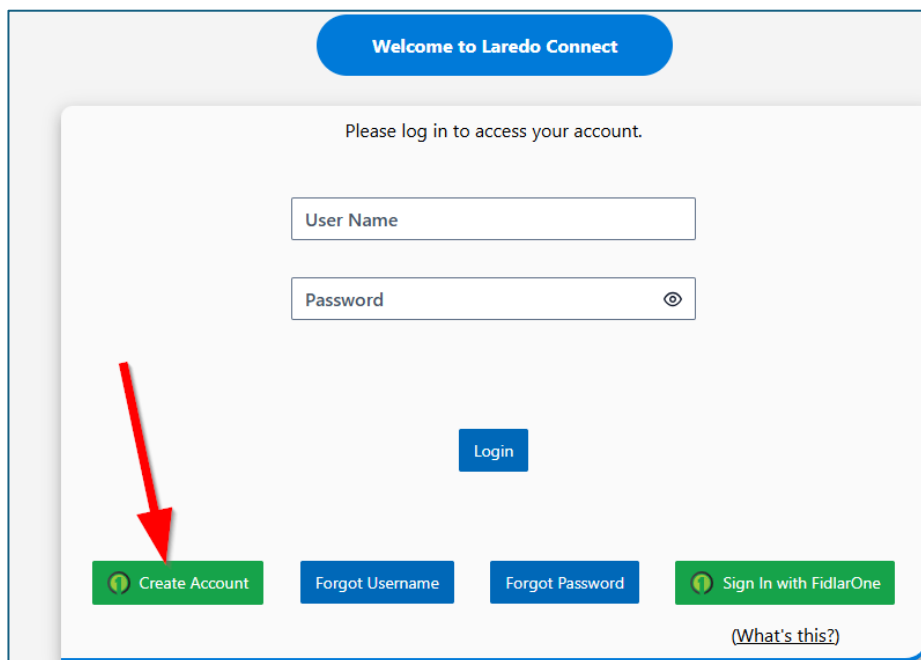
(Updated 05/2026)

LAREDO CONNECT CUSTOMER PORTAL PROFILE SET UP

Laredo Connect allows Users to have access to Laredo Activity in real time, view charge invoices and escrow statements, set up account alerts, and many other features. To receive charge invoices or escrow statements electronically, to see your Laredo activity, and to pay your Laredo bill online, you must have a Laredo Connect Profile set up.

NOTE: Fidlar Support is available to assist you with any of the steps outlined below. Feel free to call 563-345-1283 or email support@fidlar.com to contact one of our support team members.


1. To access the Laredo Connect customer portal site, open your internet browser and navigate to the Laredo Connect login page: <https://connect.laredoanywhere.com>. The screen shown below will display.



2. If you already have a Laredo Connect public portal account set up (that is NOT a FidarOne account), you can simply enter your already-existing **User Name** and **Password** in the fields shown in the screen above to open your Laredo Connect account screen.

If you already have a FidarOne account set up, but have not set up a Laredo Connect Public Portal account, you can skip to step number 6 on the next page for instructions on signing in to your Laredo Connect account utilizing the **Sign In with FidarOne** button shown above.

3. If you do not have a Fidar Connect account or a FidarOne account, click the **Create Account** button at the bottom of the login screen shown above to set up a Laredo Connect Profile. The **FidarOne Create your account** screen shown on the next page will display.

FidlerOne 

Create your account

Complete the form to create a new FidlerOne Account. You may only create one FidlerOne Account per email address.

Username

Usernames must be, unique, 6 to 256 characters long, and only contains letters, numbers, or the special characters -. _ @ +

Password

Your password must meet the following requirements:

- Your password cannot be shorter than 8 characters.
- Your password cannot be longer than 128 characters.
- Your password must have an alphabet character.
- Your password must have at least 5 unique character(s).
- Your password may not contain your username.
- Your password will be checked against a database that tracks leaked passwords and cannot be used if found in the database.

Confirm Password

Email Address

Used for account recovery and notifications only - not for sign in

Create account

Already have an account? [Sign In](#)

4. When you click the **Create Account** button in the **Welcome to Laredo Connect** screen shown on the previous page, the **FidlerOne Create your account** screen shown to the left will display. In this screen, enter a **Username** (minimum of 6 characters in length) then enter a password in the **Password** field and the same password in the **Confirm Password** fields. Your password must comply with the requirements noted in the screen to the left.

NOTE: The username and password entered in the fields above are NOT necessarily your Laredo search program username and password; the values entered here are for your Laredo Connect billing account. However, you can use the same username and password that you utilize for the Laredo Search program if you wish (if they meet the criteria noted above).

5. Click the **Create account** button at the bottom of the screen. The Laredo Connect Home screen shown on Page 4 will display.

NOTE: If this is your first time setting up a FidlerOne account and the Laredo Connect Home screen is now open, you can skip to page 4 to begin using Laredo Connect. The instructions below are to be followed if you have already set up a FidlerOne account in the past and are logging into Laredo Connect.

6. Once you have created your Laredo Connect account, navigate to the Laredo Connect webpage (<https://connect.laredoanywhere.com>) to log into your Laredo Connect account.

Welcome to Laredo Connect

Please log in to access your account.

User Name

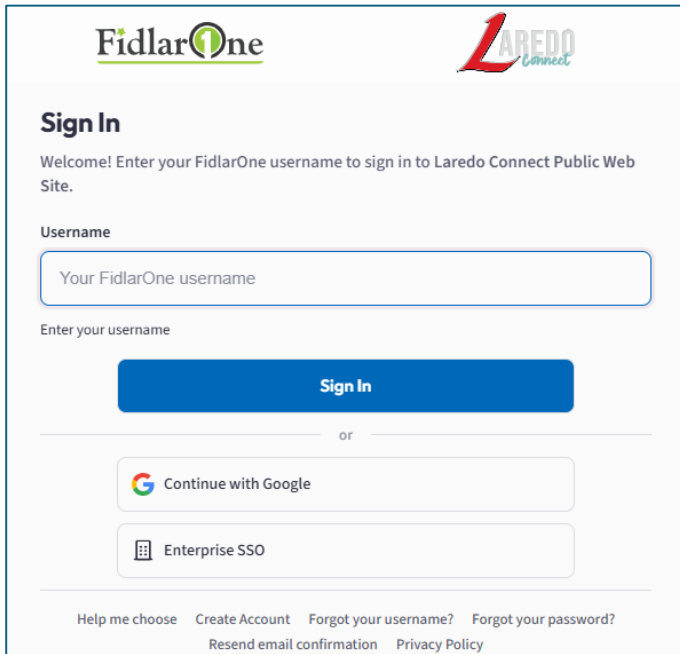
Password

Login

Create Account **Forgot Username** **Forgot Password** **Sign In with FidlerOne**

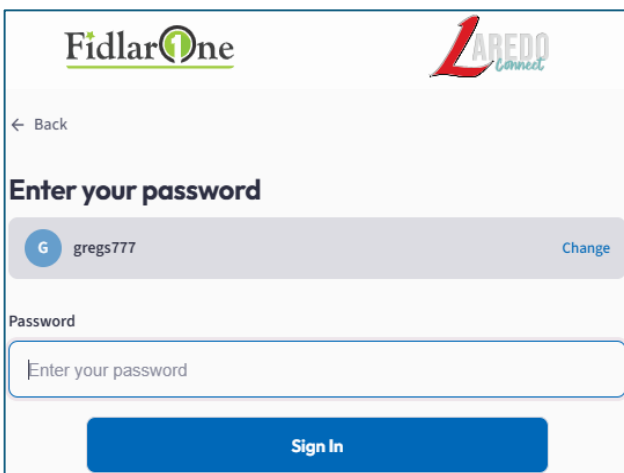
(What's this?)

7. Click the **Sign In with FidarOne** button in the login window. The **FidarOne Signin** window shown below will display:



8. Enter your FidarOne **Username** then click the **Sign In** button. The screen shown below will display.

NOTE: If you forgot your username and/or password, click the **Forgot your username?** Or **Forgot your password?** options at the bottom of the **Sign in** screen. You will be prompted to enter your email address to receive an email with a reset link in it.



9. Enter your FidarOne password in the **Password** field then click the **Sign In** button.

The Laredo Connect Home screen shown on Page 4 will display.

LAREDO CONNECT CUSTOMER PORTAL GUIDE

When you log into the Laredo Connect customer portal program, the Laredo Connect **Home** screen, similar to the one shown below, will display.

The screenshot shows the Laredo Connect customer portal home screen. At the top, there is a navigation menu with links for Home, Account, Invoices / Charges, Payments, Reports, and Logout. A red button labeled 'Unread Alerts' is in the top right corner. Below the navigation, a blue button says 'Welcome, BankofOdessa'. The main content area is divided into several sections: 'Active Alerts' with a table showing one alert for 'Invoice INVOICE_1 is available' from Lafayette, MO; 'Escrow Balance Summary' with a message stating no accounts are linked; 'Charge Balance Summary' with a table showing one charge for 'BANK OF ODESSA - OAK GROVE' from Lafayette, MO; and 'Laredo Summary' with a message stating no counties are linked.

Alert	County	Sent
Invoice INVOICE_1 is available	Lafayette, MO	5/1 6:07 am

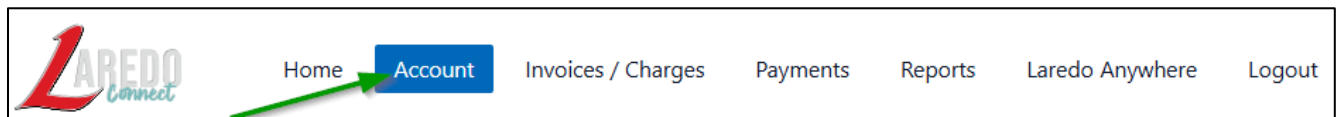
County	Customer	Balance	Last Updated
Lafayette, MO	BANK OF ODESSA - OAK GROVE		9 hours ago

NOTE: This tip sheet guide describes the *basic* functions of the Laredo Connect public portal program. You can find the complete Laredo Connect public portal guide at the bottom of this webpage:

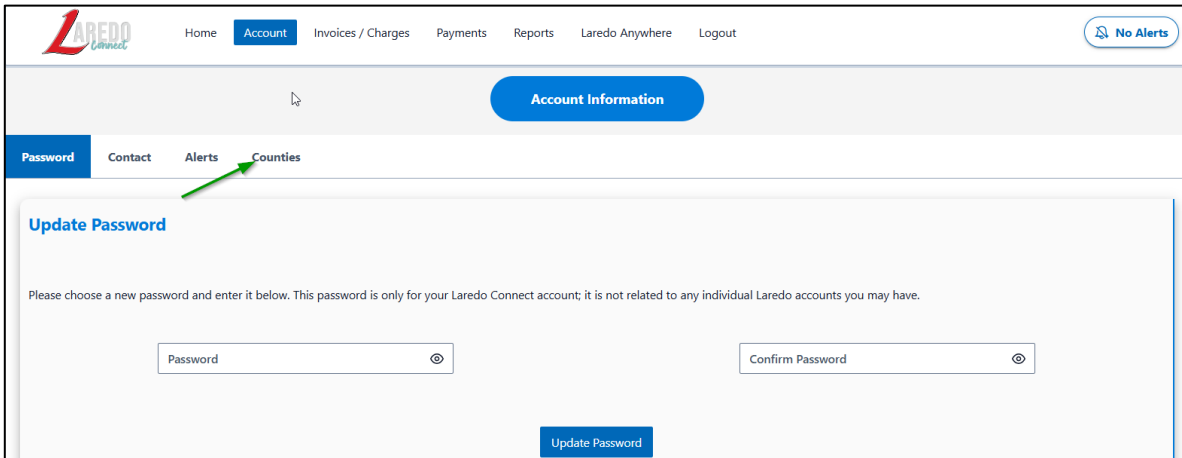
<https://www.fidlar.com/LaredoConnect.aspx>.

LINKING YOUR LAREDO SEARCH ACCOUNT TO LAREDO CONNECT

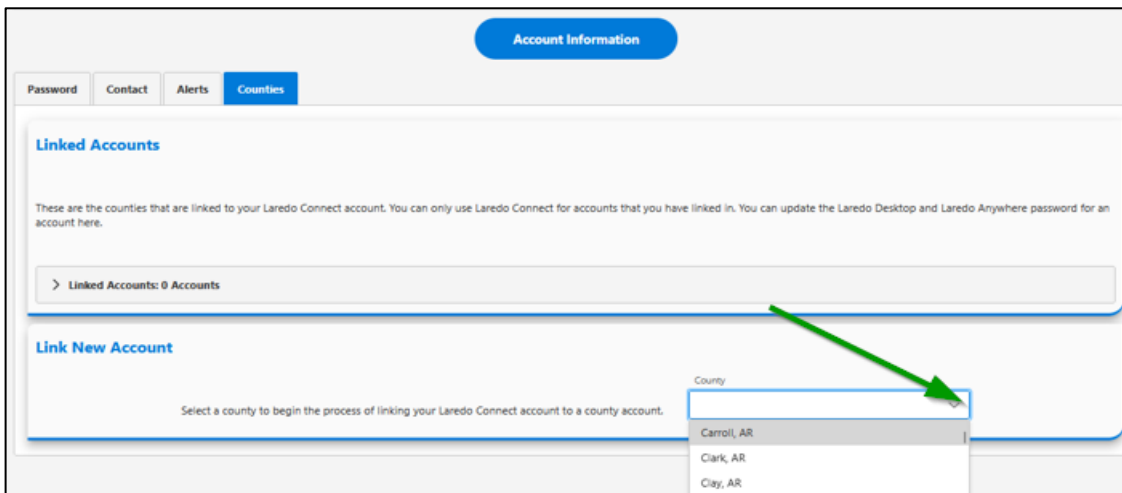
1. To link your existing Laredo search account (Laredo Anywhere or Laredo Desktop) to your Laredo Connect public portal account, click the **Account** menu item at the top of the Laredo Connect **Home** screen.



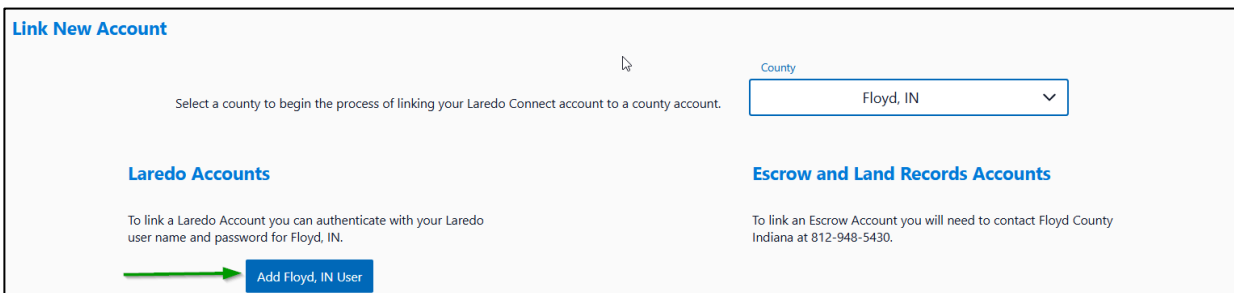
The screen shown on the next page will display.



2. Click **Counties** in the **Account Information** screen to open the following screen.



3. In the **Link New Account** section, click the **County** drop down arrow then scroll down to the county in which you have a Laredo search program account. Click the county name to display a screen similar to the following.



4. Click the **Add (County Name) User** button to display the screen shown on the next page.

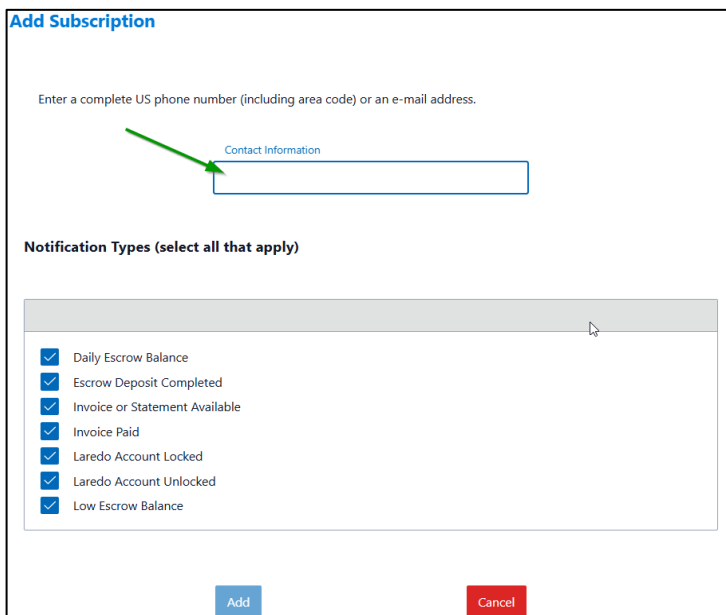
5. Enter your existing **Laredo** (search program) **User Name** and **Password** in the appropriate fields, click the **I'm not a robot** checkbox then click the **Add** button. The county name and corresponding Laredo user name will then display in the **Linked Accounts** list in the **Counties** tab of the Laredo Connect **Account Information** screen.
6. If you have multiple Laredo search accounts, repeat steps 3-5 above to link each one of them to your Laredo Connect account.

SETTING UP LAREDO ALERTS

Laredo Connect allows you to activate alerts to inform you of activity on your Laredo account(s).

1. Click the **Alerts** tab in the **Account Information** screen to open the screen shown below.

- To select the alert notifications you would like to regularly receive, click the **Add Contact** button at the bottom of the window. The following screen will open.



Add Subscription

Enter a complete US phone number (including area code) or an e-mail address.

Contact Information

Notification Types (select all that apply)

- Daily Escrow Balance
- Escrow Deposit Completed
- Invoice or Statement Available
- Invoice Paid
- Laredo Account Locked
- Laredo Account Unlocked
- Low Escrow Balance

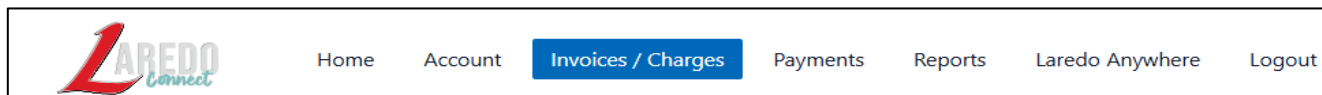
Add Cancel

- Enter either your phone number or email address in the **Contact Information** field.

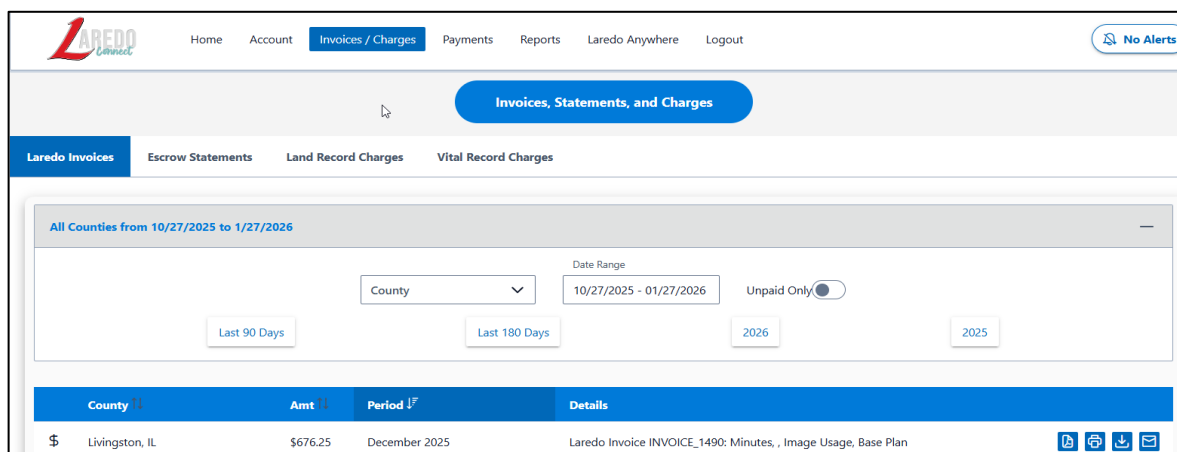
NOTE: If you would like to receive Laredo alerts by phone and by email, follow the steps below, one time for your phone number then repeat the steps for your email address. You can also enter multiple email addresses and/or phone numbers at which to receive alerts, one at a time.

- Check the box next to the alert **Notification Types** you would like to receive. See the complete Laredo Connect guide for a description of each notification type.
- Once all applicable alert types have been checked, click the **Add** button to return to the **Account Information** screen.

LAREDO CONNECT INVOICES & STATEMENTS



- To view your Laredo invoices and/or Laredo escrow statements, click the **Invoices / Charges** menu item at the top of the Laredo Connect screen. A screen similar to the one shown below will display.



LAREDO INVOICES

- To view your Laredo invoices, click the **Laredo Invoices** tab in the **Invoices, Statements, and Charges** screen.

NOTE: All invoices that have been paid will display a dollar sign (\$) to the left of the county name.



- To view your invoice, click the **View Invoice** button on the right side of the row of the desired county.

County	Amt	Period	Details
\$ Bond, IL	\$75.50	February 2026	Laredo Invoice INVOICE_853: Base Plan, Minutes, Image Usage

An invoice similar to the one shown below will display.

View Document

1 of 1
50%

LAREDO INVOICE
Activity from 02-01-2026 to 02-28-2026

BILL TO

BOND COUNTY ILLINOIS
Clerk and Recorder
206 West Main Street
Greenville IL 62246

INVOICE #	DATE
INVOICE_853	02/27/2026
TOTAL DUE	\$75.50

75.00

02-01-2026 - 02-28-2026

75.00

PLAN SUMMARY

Plan A - \$75, 250 Minutes 75.00

ACTIVITY SUMMARY

Minutes	Amount
8 Minutes 0 Minutes Over	\$0.50
Remote Image Print 2 Pages	\$0.50
All Users Subtotal:	\$0.50

DETAIL

Date	Activity Type	Quantity	Amount
02/10/2026	Laredo Minutes	2	
02/16/2026	Laredo Image Usage	2	\$0.50
02/16/2026	Laredo Minutes	2	
02/17/2026	Laredo Minutes	1	
02/17/2026	Laredo Minutes	2	
	User Total		0.50
	ALL USERS ACTIVITY SUBTOTAL		\$0.50

Print
Download
E-Mail
Close

NOTE: See the complete Laredo Connect guide for a description of each section of the invoice.

- Click the appropriate button at the bottom of the invoice to **Print**, **Download**, or **Email** the invoice.
- You can also print, download, and/or email the invoice from the main **Laredo Invoice** screen by clicking the appropriate button on the right side of the list of the desired county.

County	Amt	Period	Details
\$ Bond, IL	\$75.50	February 2026	Laredo Invoice INVOICE_853: Base Plan, Minutes, Image Usage

ESCROW STATEMENTS

- To view your Laredo escrow statements (if applicable in the county in which you search), click the **Escrow Statements** tab in the **Invoices, Statements, and Charges** screen. A screen similar to the following will display.

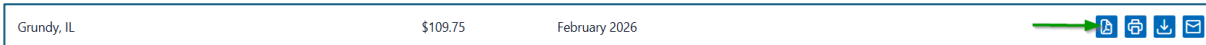
- To view a county's escrow statement, click the **View Statement** button on the right side of the row of the desired county.

An escrow statement similar to the one shown below will display.

NOTE: See the complete Laredo Connect guide for a description of each section of the escrow statement.

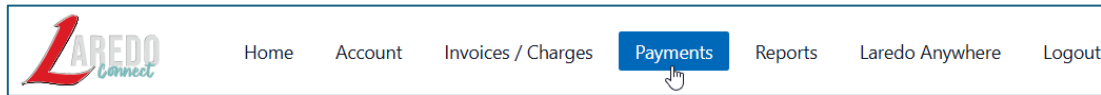
- Click the appropriate button at the bottom of the statement to **Print**, **Download**, or **Email** the statement.

- You can also print, download, and/or email the statement from the main **Escrow Statements** screen by clicking the appropriate button on the right side of the list of the desired county.

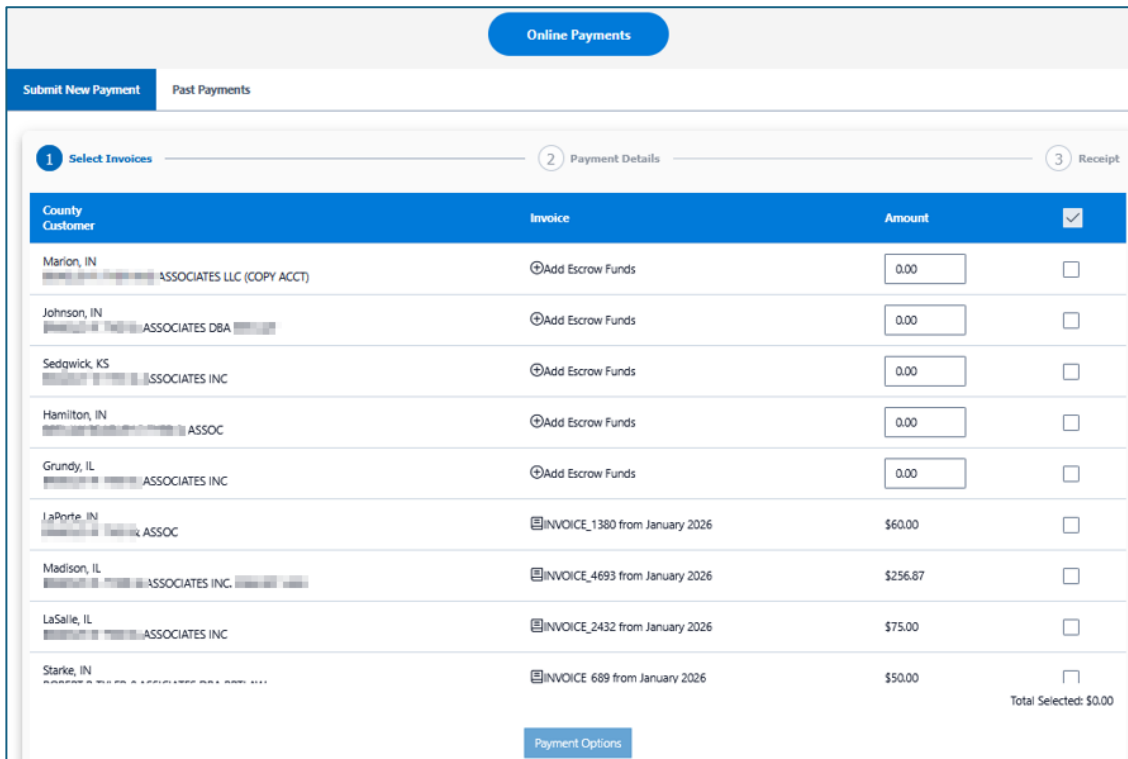


LAREDO PAYMENTS

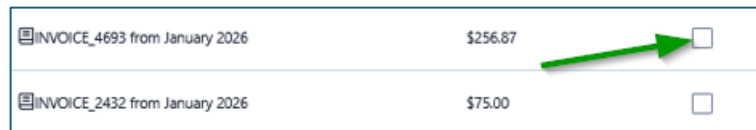
- To make a Laredo payment from Laredo Connect, click the **Payments** menu item at the top of the Laredo Connect screen.



A screen similar to the following will display.



- To make a payment for one or more invoices that are due, check the box(es) to the right of the desired invoice(s). You can pay for more than one invoice (including invoices for multiple counties) at the same time by checking multiple boxes.



- To add money to your escrow account (if available in the counties in which you have a Laredo account), enter the amount of the escrow payment in the **Amount** field(s) (see the image on the next page). Entering an amount here will automatically check the checkbox on the right.

County Customer	Invoice	Amount	<input type="checkbox"/>
Grundy, IL WHEATLAND TITLE	⊕Add Escrow Funds	100.00	<input checked="" type="checkbox"/>
Putnam, IL	⊕Add Escrow Funds	0.00	<input type="checkbox"/>

Total Selected: \$100.00

[Payment Options](#)

- Once the appropriate account payment lines have been checked and/or entered, click the **Payment Options** button to open a screen similar to the one shown below.

Submit New Payment
Past Payments

1 Select Invoices
2 **Payment Details**
3 Receipt

Selected Payments
Back to Select Invoices

County Customer	Invoice	Amount
Grundy, IL WHEATLAND TITLE	⊕Add Escrow Funds	\$100.00

Due to bank processing times and account verification, payments made with Check / ACH are subject to a holding period. During this time any Laredo Blocks will not be lifted until the payment clears. Most Check / ACH payments will clear by the given estimated date, but it is possible it may take an additional day or two due to bank processing cut offs and holidays. **If your account is subject to being blocked before the estimated payment clearance date it is highly recommended you pay with a Credit Card. ACH Payments cannot be cancelled once submitted.**

Pay by Check / ACH A FEE OF \$1.50 WILL BE ADDED FOR A TOTAL PAYMENT OF \$101.50. EXPECTED COMPLETION: 4/10

Pay by Credit Card A FEE OF \$5.00 WILL BE ADDED FOR A TOTAL PAYMENT OF \$105.00. EXPECTED COMPLETION: TODAY

THIS TRANSACTION WILL APPEAR ON YOUR BANKING STATEMENT AS FIDLAR TECHNOLOGIES.

Payment Details

- The payment terms, expected payment dates, and the applicable fees are explained in the **Selected Payments** screen shown above.
- To pay by electronic check / ACH, click the **Pay by Check / ACH** option. The total amount due, including applicable fees, will display alongside a payment box in the lower right corner of the screen.

Please enter \$101.50 to confirm you wish to pay this amount.

- Enter the amount of the payment in the box. When the correct amount has been entered, the **Payment Details** screen will display.
- Select and fill in all applicable fields then click the **Submit Payment** button to make your payment.
- To pay by credit card, click the **Pay by Credit Card** option in the **Selected Payments** screen shown above then enter the payment amount in the box that displays in the lower right corner of the screen. When the correct amount has been entered, the **Payment Details** screen will display.
- Select and fill in all applicable fields then click the **Submit Payment** button to make your payment.